

Pressure Regulator and Shut Off Valve Policy & Procedure

The MBHW System experiences wide variances in water pressure due to the differences in land elevations, age of the system, increased customer volume, changes in the weather, and other factors increase water pressure on the pipes.

It is MBHW policy for the customer to have a licensed plumber install the 2nd box and prohibits anyone other than LICENSED WATER OPERATOR to access the water meter box for any reason. Damage to the water meter or components could result to several hundred dollars in repairs, which must be paid PRIOR to water service being restored. If the customer wishes to turn off the water for any reason, this installation gives them the ability do so with the control valve in the 2nd box.

The 2nd box must be located next to the MBHW meter box containing a water control valve and a pressure regulator. The control valve must be located between the water meter and the pressure regulator. Do not install the 2nd box away from the meter box. The specified location is to provide maximum protection from water damage for water pipes both extending from the water meter to the home and in the home. (see drawing in attachment)

Existing water customers that do not have this 2nd box are encouraged to have one installed for their home(s) protection. If and when a property is sold or passed to another contract holder, the 2nd box must be installed prior to water service being extended to the new contract holder.

Please contact MBHW if you have questions concerning this or any other water related matters.